

Phoenix Court – Environmental Policy

We love Scarborough and North Yorkshire and want visitors to enjoy this area for many years to come. That's why we are moving towards methods of sustainable tourism. We know we can't get everything right immediately but we are constantly trying to make improvements. If you can think of any way in which we can become more green, please let us know. Here's a little about what we do.

Procurement

- We are part of the DeliciouslyYorkshire Breakfast Scheme, which means that as many items as possible on our breakfast menu are produced within Yorkshire.
- All tea, coffee and room hospitality tray items are Fair Trade.

Chemicals and Toiletries

- Your room is cleaned with environmentally friendly products.
- We now use toiletries under the brand of Eco Cosm.ethic, which has been awarded the EU Ecolabel for being environmentally friendly. More information is available via our website.
- Our towels and pillow cases are washed on site, using a detergent dosage system, resulting in only the exact amount of detergent and conditioner being used for each wash.

Energy

- We have a programme of replacement for all standard light bulbs and where possible these are being replaced by low energy light bulbs (reducing our carbon impact).
- All radiators are thermostatically controlled, allowing us to selectively restrict heating to rooms, which are occupied.
- All public areas have thermometers, insuring that the temperature can be kept at the correct, comfortable level, thus preventing wastage of heat, whilst ensuring guest comfort.

Recycling

- All clean paper, cardboard, plastic bottles and cans are recycled.
- As a minimum standard paper products are from FSC approved sources. Where possible we use recycled paper products.
- Ink cartridges used in our printer are recycled by our supplier.
- We strive to reduce portion packs where possible
- Where large containers can be returned to our suppliers for re-use, we do this. For instance with our jam and marmalade pots and washing detergent and conditioner.
- We strive to make efficient use of paper (visitor info packs, confirmations by email)

Water Consumption

- As bathrooms are refurbished toilets are fitted with modern low water usage cisterns.
- Our washing machine has built in sensors that enable it to detect how much water is needed for each load, thus helping us to ensure water consumption is kept to a minimum.
- If you want your towels changed put them in the shower. If they are hanging up or put back on the towel rail we will leave them with you for another day.

The Environment

We strive to encourage wildlife into our outdoor spaces.